Floratech® is a division of Air Innovations, a leader in niche market environmental control since 1983.

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Introduction

Congratulations on the purchase of your new Floratech display! You have selected the industry’s most advanced, state-of-the-art refrigerated floral merchandising unit that has been designed to keep your flower arrangements fresh and draw shoppers to your products for many years to come.

Each Floratech unit has also been engineered and manufactured to deliver long-term refrigeration and mechanical performance. So as with any new piece of equipment, it is important that you understand the various aspects of its installation, filter maintenance and cleaning procedures.

This *Installation and Service Guide* has been arranged to help you easily find all the information you need for your specific unit. It summarizes the important information and assembly hints that will help get you started. If you are viewing this guide electronically, you may navigate through the pdf document by simply clicking on the desired sections in the table of contents.

By following all the maintenance procedures found in this guide, you (and your customers) will be rewarded with years of dependable, trouble-free service from your new Floratech unit.

Please read these instructions thoroughly.

And from all of us here at Floratech... thank you.
Receiving and Inspecting Shipments

Each Floratech unit undergoes a series of rigorous Pre-Ship Inspection Points prior to leaving our manufacturing facility. Once the unit has successfully passed this inspection process, it is carefully loaded on the carrier’s transport vehicle.

From this point, the transportation company is wholly responsible for the unit’s shipment — from the time it is received by them until it is delivered to you.

What you should do when your Floratech unit arrives...

1. Carefully inspect the entire unit. Take the time to walk around the unit to look for any exterior damage that may have occurred during shipment. Look closely at all the corners of the unit for any signs of it being dropped.

2. If a shipment should arrive with the crating or packaging damaged, this could signal further damage inside. First, immediately have the driver note the exterior condition on the bill of lading. (Digital photographs of the damage taken at this point will be helpful.)

3. Next, remove the crating and packaging and inspect the contents for any concealed damage. (Again, digital photographs of any damage taken at this point will be helpful.)

4. If it is clear that the unit has been damaged in transit, immediately notify and file a claim with the carrier. Do not return the shipment to Floratech. If this procedure is not followed, the carrier may reject the claim and the consignee may suffer the loss.
Uncrating and Set-Up

To uncrate your Floratech display:

1. Carefully remove any shipping straps, outer wrapping or crating materials.

   **IMPORTANT NOTE:** The unit is mounted on casters and the crating is designed to protect them during shipment.

2. Remove unit from the shipping skid using a fork truck. Position the forks carefully to prevent any damage to the casters, feet or other components on the bottom of the unit.

3. Move unit into place as outlined on page 5 “In-Store Location.”

---

*Figure 1: Low Profile RFCL 272LP with Lighting Option*

- Light Switch on top of light bar.
- Power Switch on right hand side of back wall.
General Descriptions

Self-Contained Refrigeration System

Easily movable on its built-in casters, Floratech Self-Contained units require no external refrigeration connections. Each unit has a compressor and condenser. The RFCL 272LP has one complete refrigeration/electrical system.

The units are 208/230 Volt, 1-Phase, 60-Hertz and fitted with an electrical plug. The electrical system must be connected to an independent and dedicated receptacle(s). Therefore, use one double-pole circuit for the RFCL 272LP.

Under normal conditions, the air temperature leaving the evaporator coil will be approximately 35°F to 40°F below store ambient temperature. Each Floratech unit is thermostatically controlled and has an air cycle defrost initiated by the thermostat. During defrost, the compressor and condenser fan stop and the evaporator fans continue to operate.

Depending on the Floratech model, condensate water is either automatically evaporated by a 1500-Watt dissipater pan or will require installation to a floor drain.

The use of environmentally sensitive refrigerant HFC-R404A is the preferred choice in Floratech units.

Evaporator Airflow

All models feature Floratech’s patented “Boundary Layer” airflow technology. This air directly cools vases and gently envelops flowers. Air enters at the bottom front grille and exits out perforated holes throughout the entire case.

Downflow Condenser

Condenser supply air enters through the top on an angled grille located in the back, just behind the top row of flowers. It exits by flowing downward and dissipating out over the floor.

Condensate Removal

Dissipater Pan: No field connections are required. A dissipater pan housing a heater/float combination automatically evaporates condensate water. See Cleaning and Maintenance — Dissipater Pan schedule for optimal operation.

Floor Drain Option: An interconnecting line must be connected from the outlet of the drain in the floral case to the customer’s floor drain (typically found with remote condensing systems). A drain line must be installed if there is no dissipater pan.
In-Store Location

Aside from positioning your Floratech unit in a high-traffic and high-visibility location to increase sales, it’s important that the unit meets the following mechanical requirements.

1. Place the unit in an area where ambient temperature is 65°F to 75°F and the relative humidity does not exceed 50%.

2. To provide sufficient space around the unit for proper operation, anything placed on the left or right side of the unit must allow a 4-inch floor clearance for air movement. Blocking this airflow could cause poor cooling, lower efficiency and damage to the compressor.

3. Make sure that the location for the unit is level to insure proper condensate drainage.

   **IMPORTANT NOTE:** Conditions outside these parameters will impede performance.

4. Continue with instructions on page 6 “Electrical Connections and Start-Up.”
Before proceeding, locate the ON/OFF switch attached to right-hand rear wall. Check to ensure that the ON/OFF switch is in the OFF position.

1. The plug must be connected to dedicated double-pole circuits; each consisting of 208/230 Volt, 1-Phase, 60-Hertz power. Voltage to the unit should fall between 188–228V for 208V circuits and 207–253V for 230V Circuits or damage to the compressor may occur. Remote units require 104–126V. Use a 30 Amp NEMA 14-30R receptacle(s).

2. Start the unit by moving the power switch to the ON position.

3. Evaporator fans will start.

4. Compressor and condenser fan will also start.

5. Thermostat is factory set so no field adjustments are required, under normal operating conditions. (Refer to page 13 “Operating Specifications,” if necessary.)

   **NOTE:** On self-contained units, the thermostat, which has a second sensor in the evaporator coil, senses the presence of ice and automatically initiates defrost (see Figure B).

6. Measure supply air temperature after running unit for 15–20 minutes. Supply air temperature should fall between thermostat settings, typically 34°F to 45°F. (Refer to page 15 “Troubleshooting,” if necessary.)

7. Check for leaks and proper drainage of condensate system by pouring 1 liter of water into the evaporator drain pan (for access, see page 10 “Maintenance”). Using a wet vacuum, remove water from dissipater pan as it may not boil off fast enough before new condensate appears.

   **IMPORTANT NOTE:** If test water isn’t removed before startup, spillage may occur. (Refer to page 15 “Troubleshooting,” if necessary.)
Cleaning and Maintenance —
General Comments

Keeping your Floratech unit operating efficiently will require simple, scheduled maintenance tasks to be performed regularly. We recommend that you establish a simplified, two-level cleaning schedule for your unit as follows:

- **Schedule A: Weekly** — Exterior Cleaning
- **Schedule B: Quarterly** — Condenser / Evaporator Coils, Drain Pan and Dissipater Pan

To avoid the expense of unnecessary service calls (cleaning and maintenance are not covered under the warranty), refer to the appropriate section for the tasks listed below and make sure that these maintenance tasks have been performed.

- Exterior Cleaning: [Page 8] 1 to 7 days
- Condenser Section & Filter: [Page 9] 1 to 3 months
- Evaporator Section & Filter: [Page 10 – 11] 1 to 3 months
- Dissipater Pan with Heater and Float: [Page 12] 1 to 3 months

All cleaning frequencies are approximate. Specific intervals depend on your unit’s specific application and environment. We recommend checking for cleanliness during the earliest interval and clean as necessary. Longer cleaning and maintenance intervals may require spending more time to perform individual tasks.

Creating and following your specific schedule will save both time and money for you and your customers.

**SPECIAL NOTE:** If Water Appears On Floor —
- Check for spilled water during flower removal or addition,
- Check for or clear clogged drain or line,
- Check for or replace blown heater fuse,
- Check for or clear stuck float or obstruction,
- If problem still exists, call for service.
Cleaning and Maintenance — Display Case

Schedule A: Weekly — Exterior Cleaning

Proper maintenance maximizes cooling and condensate drainage by preventing debris from clogging drain or acting like insulation. Presenting “eye-catching” clean, tidy and full displays increases potential sales.

1. TURN UNIT OFF. This prevents loose particles from being blown around.
2. Remove the vases being careful not to spill any water (see Figure A). This is an ideal time to clean and sanitize vases.
3. NEVER pour water into a vase hole (see Figure B).
4. Vacuum first, then wipe the deck and all external surfaces, including mirrored acrylic panels, with a soft cloth dampened with mild soapy water (see Figure C). DO NOT use strong alkali solutions, abrasive cleaners or spray-type cleaners.
5. Return vases and fill with water/solution.
6. Wipe up any spillage.
7. TURN UNIT ON.

Figure A: Clean & Sanitize Vases

Figure B: NEVER Pour Water Into Hole

Figure C: Wipe-down Shelves & Panels
Cleaning and Maintenance —
Condenser Section & Filter

Schedule B: Quarterly — Condenser / Evaporator Coils, Filter Media, Drain Pan and Dissipater Pan

Cleaning and Maintenance — Condenser (Warm Compartment) 1 to 3 months

Perform in conjunction with Cleaning and Maintenance — Evaporator and Drain Pan

Perform in conjunction with Cleaning and Maintenance — Dissipater Pan

Proper maintenance maximizes cooling and minimizes electrical usage by preventing debris buildup on the unit’s coil, which will act like insulation. This insulation “blanket” increases system pressures and temperatures that reduce compressor efficiency. Costly compressor repairs can occur from neglect.

1. TURN UNIT OFF and UNPLUG (if possible). This prevents loose particles from being blown around.
2. Unscrew and remove access panels on backside of unit (see Figure A).
3. Remove filter media from face of condenser, wash in a mild soap solution and allow to dry (see Figure B).
4. Clean the entire coil face using a wet/dry vacuum and brush (see Figure C).

   **NOTE:** Be careful around sharp edges of panels and coil fins. Do not use scrapers, screwdrivers, etc. to clean the coil face or coil damage could result.

5. Clean surrounding area and intake grill as well. Left unattended, lint and dust build-up becomes airborne causing coil to become dirty sooner than expected.
6. Reset pressure switch, if necessary (see Figure D).
7. Replace filter media to face of condenser
8. Replace rear access panel(s) and fasten securely with screws.
9. PLUG UNIT IN (if applicable) and TURN ON.
Cleaning and Maintenance — Evaporator Section & Filter
(Cool Compartment) 1 to 3 months

Proper maintenance maximizes cooling and condensate drainage by preventing debris from acting like insulation or clogging drain. This insulation “blanket” reduces airflow and heat transfer efficiency. Under severe conditions, excessive ice formation could cause water leaks when thawed.

Perform in conjunction with Cleaning and Maintenance — Dissipater Pan

Perform in conjunction with Cleaning and Maintenance — Condenser

1. TURN UNIT OFF and UNPLUG (if possible). This prevents loose particles from being blown around.
2. Reach inside of front wall and gently pull up on the handles provided (see Figure A). When the wall has reached its maximum height, gently pull the wall toward you and allow it to come to rest (see Figure B).
3. Remove filter media from face of evaporator (see Figure C), wash in a mild soap solution, rinse and allow it to dry.
4. Clean the entire coil face and its surrounding area using a wet/dry vacuum and brush (see Figure D). Be careful around sharp edges of sheet metal and coil fins. Do not use scrapers, screwdrivers, etc., or coil damage could result.

Figure A: Gently Pull Up on the Handles Provided
Figure B: Gently Pull the Wall Toward You
Figure C: Remove Filter Media
Figure D: Clean Coil with a Wet/Dry Vacuum & Brush
Perform in conjunction with Cleaning and Maintenance — Condenser (Continued)

5. Clean out the drain opening and the drain pan (see Figure E).
6. Flush drain pan and hose with 1 liter of fresh water. Be careful not to overflow dissipater pan located in condenser compartment.
7. Wipe the pan with a soft cloth to remove any additional debris from the pan (See Figure F).
8. Replace dry evaporator filter media.
9. Gently push the front wall back to its highest position and then gently push it in a downward direction until it is seated against the two sidewalls.
10. Wipe up any spillage.
11. PLUG UNIT IN (if applicable) and TURN ON.
Cleaning and Maintenance — Dissipater Pan with Heater and Float
(If present) 1 to 3 months

Perform in conjunction with Cleaning and Maintenance — Condenser

Perform in conjunction with Cleaning and Maintenance — Evaporator and Drain Pan

Proper maintenance maximizes condensate drainage and boiling, which prevents water leaking on to the floor due to a clogged drain or stuck float. Condensate water flows from evaporator drain pan into dissipater pan through a 1-inch ID plastic tube that has a preformed P-trap. As the water level rises, the float activates the heater to boil water away. The heater is only active during compressor operation.

1. TURN UNIT OFF and UNPLUG (if possible). This prevents loose particles from being blown around.
2. Unscrew and remove access panels on backside of unit (see Figure A).
3. Remove water and debris from inside pan using a wet/dry vacuum. Left uncleaned, sludge will cause the float to stick, causing possible heater failure and water on the floor.
4. Verify that the float moves freely (see Figure B). If not, remove all debris trapped between float and corner of pan. If float still does not function, call for service.
5. Verify that water flows freely through the P-trap and remaining tubing (see Figure C). If not, remove the clog.
6. Replace rear access panel(s) and fasten securely with screws.
7. PLUG UNIT IN (if applicable) and TURN ON.
# Operating Specifications
## (Low Profile)

<table>
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<th>Specification</th>
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<tr>
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Operating Specifications (Abbreviations)

ABBREVIATIONS:

A or Amp = Amperes
BTUH = British Thermal Unit per Hour
C = Celsius
cm = Centimeters
CFM = Cubic Feet per Minute
DB = Dry Bulb
F = Fahrenheit
HZ = Hertz
in = Inch
kg = Kilograms
LBS = Pounds
MCA = Minimum Circuit Amps
Min = Minute
OD = Outside Diameter
psig = Pounds per Square Inch Gage
QTY = Quantity
RH = Relative Humidity
RLA = Rated Load Amps
RPM = Revolutions Per Minute
SST = Saturated Suction Temperature
TXV = Thermostatic Expansion Valve
TYP = Typical
V = Volt
Troubleshooting Guide

Problem — Case Temperature Too High

Operating Conditions:

A. Compressor Running, Fans Running, Pressures Normal

Possible Causes:
1. Ambient temperature higher than 75°F or external heat being introduced into unit
2. Thermostat improperly adjusted or defective

Operating Conditions:

B. Evaporator Or Condenser Fans Stopped

Possible Causes:
1. Power to unit is off
2. On / Off Switch is in OFF Position
3. Wire loose
4. Fan motor defective
5. Fan hitting shroud

Operating Conditions:

C. Head Pressure High (Over 300 psig)

Possible Causes:
1. Condenser or filter dirty
2. Condenser air path restricted
3. Condenser fan not running
4. Refrigerant overcharge
5. Air in system
Problem — Case Temperature Too High (Continued)

Operating Conditions:

D. Head Pressure Low (Under 125 psig)
   Or
Suction Pressure Low (Under 30 psig)

Possible Causes:

1. Ambient temperature lower than 60°F or external cooling being introduced into unit
2. Evaporator coil with excessive frost (see E, below)
3. Filter drier contaminated or other high-side restriction
4. Refrigerant shortage
5. Expansion valve restricted

Operating Conditions:

E. Evaporator Coil With Excessive Frost

Possible Causes:

1. Evaporator airflow restricted
2. Evaporator fan(s) not running
3. Refrigerant undercharge
4. Low pressure switch setting improperly adjusted or defective

Operating Conditions:

F. Compressor Stopped Or Cycling, Evaporator Fans Running

Possible Causes:

1. High pressure switch tripped
2. Low pressure switch setting improperly adjusted or defective
3. Refrigerant over/under charge
4. Compressor wire loose
5. Compressor defective
Troubleshooting Guide

Continued

**Problem — Case Temperature Too Low**

Operating Conditions:

A. Compressor Running, Fans Running

**Possible Causes:**

1. Thermostat setting too low (adjust per operating instructions)
2. Thermostat defective

**Problem — Water On Floor**

Operating Conditions:

A. Normal Operation

**Possible Causes:**

1. Flowers drip during removal
2. Water spilled in case
3. Relative humidity too high (above 50%) and/or ambient temperature too low (below 65°F)
4. Evaporator drain hole or drain tube clogged
5. Hose clamp loose
6. Dissipater pan or its circuit failed
7. Drain pan leaks (Evaporator or Dissipater)

**Problem — Excess Noise or Vibration**

Operating Conditions:

A. Normal Operation

**Possible Causes:**

1. Screws or panels loose
2. Unit positioned on uneven floor
3. Fans hitting excessive ice build up on evaporator coil
4. Refrigerant overcharge
Warranty Procedure

The unit serial number is noted on all packing lists and bills of lading and, along with the shipping date, is kept on file at Floratech for warranty purposes. All correspondence regarding warranty must include the model number and serial number of the unit involved. Note that the warranty is null and void if the serial number on the unit or compressor is altered, removed or defaced. All inquiries or correspondence regarding warranty should be handled in accordance with the Warranty (see next page) and directed to:

Floratech
7000 Performance Drive
North Syracuse, New York 13212
Phone: 1-315-452-7400
Fax: 1-315-452-7420
info@airinnovations.com
www.airinnovations.com
Attn: Service Dept.

This procedure includes but is not limited to:

Obtaining authorization from Floratech prior to incurring any charges for repair or replacement.

Returning prepaid within 30 days any and all defective parts.
Warranty

General
Floratech warrants, to the original buyer, its goods and all parts thereof to be free from defects in material and workmanship for one year from the date of invoicing assuming NORMAL USE AND SERVICE.

Liability
Floratech liability shall be limited to the repair or replacement (at its option) of any part, which, at our sole discretion, is determined to be defective. The purchaser shall pay all transportation costs. Additionally, if a malfunction occurs within 90 days from the date of invoice, Floratech will reimburse the reasonable cost of labor required for the repair or replacement provided authorization is obtained from one of our authorized representatives prior to incurring any labor charges.

Limitation of Liability
THESE WARRANTIES ARE MADE IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN LIEU OF ANY OTHER OBLIGATION OR LIABILITY, INCLUDING LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Floratech will not be responsible for any costs or liabilities whatsoever resulting from improper installation or service of its equipment. In the event that Floratech or its distributors are found liable for damage based on any defect or nonconformity in the products, their total liability for each defective product shall not exceed the purchase price of such defective product. Additionally, neither the repair nor the replacement of any part shall serve to renew or extend the original warranty period. No person or representative is authorized to change these warranties or assume any other obligations or liabilities for Floratech in connection with the sale of its systems.

Indemnification
Purchaser agrees to indemnify, hold harmless and defend seller and its officers, directors, agents and employees from and against any and all claims, liabilities, costs and expenses arising out of or related to Purchaser’s use of the goods, or in any way involving injury to person or property or accident occasioned by the goods sold by Floratech to Purchaser.

Foreign Government and Indian Nations
If Purchaser is a foreign government or an Indian nation, Purchaser hereby expressly waives its defense of sovereign immunity in the event of a dispute between Purchaser and Floratech regarding this invoice and Purchaser expressly acquiesces to the jurisdiction of the federal and state courts of the United States.
Warranty
Continued

Severability

If one or more of the provisions contained in this contract shall for any reason be held to be invalid, illegal or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect any other provision of this contract, but this contract shall be construed as if such invalid, illegal or unenforceable provision had never been contained.

Additional Requirements

If a defect covered by the Warranty occurs, contact Floratech for authorization to proceed with corrective action. Do not return any parts or incur any charges for which you expect to be reimbursed under this Warranty without receiving this authorization. If parts are replaced under this Warranty, the defective parts must be returned prepaid within 30 days. This Warranty shall be null and void in its entirety if the Serial Number on the air conditioner or compressor is altered, removed or defaced.

January 2004 revision

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Please Note: Continuous product improvement requires we reserve the right to change these specifications without notice.